

Home and Community Care (HACC) Services

HACC Services are designed to provide basic support services so that frail older people and people with a disability can continue to live in their community.

Eligibility:

HACC services are for people who need help to continue living in their community because:

- they are frail older people who have difficulty with everyday tasks, such as showering, getting dressed or doing housework
OR
- they are a younger person with moderate or severe disability
AND
- they are at risk of having to go into a nursing home or aged person's hostel.

HACC also assists carers of the above persons. Some services may require a financial contribution. (Each agency can provide information of the costs involved).

In the Bundaberg area, HACC services include:

- **Allied Health Services:** For people having problems with their feet or speech, or needing help with ongoing problems resulting from an accident or illness. Services include physiotherapy (exercises), podiatry (foot care), speech pathology, occupational therapy (useful home aids) and advice from a dietitian (healthy eating).
- **Centre Based Day Respite:** Care, company and group activities in the centre, and may include short trips away from the centre.
- **Community Nursing:** Provided in your home by a qualified nurse (e.g. wound dressing).
- **Domestic Assistance (home help/home care):** Assistance with household jobs like cleaning, clothes washing and ironing.
- **Home maintenance:** General repair and care of a client's house or yard (e.g. changing light bulbs, fixing door locks).
- **Major Home Modification:** Provides subsidised home modifications to improve physical access to and within your home.
- **Meals on Wheels:** Drivers can deliver nutritious meals to the home of a frail aged person or a younger person with a disability.
- **Personal Care:** Includes help with bathing or showering, dressing, hair care and toileting.
- **Respite Care:** Gives carers a break from their caring role. A respite worker looks after the person needing care so the carer can enjoy other activities and interests.
- **Social Support:** Gives clients a hand by taking them shopping, banking or to appointments, or just providing company for a chat.
- **Transport:** Helps people get out and about to a day centre, shopping or appointments.

More information on local service providers can be found [here](#).

Health professionals, patients, or family members can refer for an assessment by contacting the Community Care Access Point on 1800 600 300.

Do you have an idea, a problem or a solution?

Please contact me on 4151 0814 or ryan@gplinks.org.au .

**Therese Ryan
GPHLO
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