

## Our philosophy

“You matter because you are you.

You matter to the last moment of your life and we will do all we can, not only to help you die peacefully but to live until you die.”

Dame Cecily Saunders



**Queensland  
Government**  
Queensland Health

### Queensland Health

Wide Bay Health Service  
275 Bourbong Street / PO Box 34  
Bundaberg QLD  
4670

Phone: 07 41502725  
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*Living Every  
Moment*

## Wide Bay Health Palliative Care Service



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Queensland Health

07 41502725

## Palliative Care Service



The Palliative Care Service Team aims to support people who are living with a life threatening illness to live life as fully as desired. Our team supports not only those experiencing illness, but also their loved ones to facilitate the finding of peace, comfort and dignity.

### Our Service:

Our team consists of doctors, nurses and other health care professionals who work with families; medical specialists; general practitioners; community groups; pastoral services, private and public hospital services and multidisciplinary teams consisting of physiotherapists, occupational therapists, psychologists and social workers to ensure that people with a progressive, life threatening illness is supported to live life as fully, comfortably and dignified as possible. Care provision encompasses physical, psychological, social and spiritual aspects of support.

### Referrals:

We accept telephonic, verbal or written referrals from doctors, community care providers, families and carers where individuals have been diagnosed with a progressive, life threatening illness. Patients themselves may also contact the Service directly.

### Please feel free to contact us for assistance with any of the following matters:

- Coordination of all aspects of care
- Physical symptom assessment and treatment / advice
- Equipment loans
- Community Nursing and Respite Service Support
- Advice and facilitation of Respite and Residential Nursing Home Care; Medical In Patient Care, Meals on Wheels Services and Domestic Assistance
- Mobility and functional status assessments, advice and support.
- Psychological and spiritual support.
- Advice on social issues such as available Centrelink benefits.
- Advice on practical arrangements such as Advance Health Directives, Enduring Power of Attorney, Wills and Funeral Arrangements.
- Carer support and education
- Bereavement support to families and loved ones.

### General information:

The Service operates from 0800-1700, Monday to Friday.

After hours, in the case of an unexpected emergency, or the need for urgent symptom control, clients are advised to either:

Contact their General Practitioner.

Contact the Queensland Health Ambulance Service for transport to a medical service, if no other means of transport is available.

Present at the Department of Emergency (Bundaberg Hospital).

Present at the after hours medical service at the Friendly Society Hospital.

Dial 000 in the case of an extreme, immediately life threatening emergency.

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