

About Global Health

- Global Health is a leading provider of e-health solutions to the Australian Healthcare industry, with 20 years experience in health IT, covering over 25% of Australian hospitals, general practice and specialist clinics.
- Global health is committed to creating interoperability and to help your Division build a large secure messaging network .

About ReferralNet

- ReferralNet has been successfully rolled out in other Division-wide projects around Victoria and Tasmania
- Global Health successfully tested ReferralNet at the IHE Australia 2010 SMD Connectathon. ReferralNet is the only secure message delivery system that achieved certification to the Australian Technical Specification: ATS 5822:2010 – eHealth Secure Message Delivery (SMD) as both sender intermediary and receiver intermediary
- Eligible for e-Health PIP
- Uses Medicare PKI Encryption, and supports both Medicare Individual and Site (location) certificates
- Uses web services for primary communication
- RACGP endorsed
- There are no restrictions to the type of file that ReferralNet can handle (PIT, HL72.3, HL72.4, CDA, RTF, Doc(x), PDF, JPG, etc.)
- Full Audit trail— each message is time-stamped giving you the ability to know what message was sent to whom, on what date and what time.
- Ability to integrate with multiple provider directories
- There are several methods of implementing ReferralNet to best suit your practice:



Connect. Share. Collaborate

www.referralnet.com.au

ReferralNet Agent

- Ideal for those who want to integrate ReferralNet secure messaging functionality with their existing clinical software and be able to send and receive messages without leaving their clinical application
- ReferralNet currently supports popular clinical software like Medical Director, Best Practice, ZedMed, Genie, MHAGIC, MasterCare EMR, Locum, Medilink, etc. Contact Global Health for a complete list of supported applications.

ReferralNet Word Plug-in

- Ideal for those who use Microsoft Word creating referrals, clinical summaries and reports.
- The ReferralNet Word Plug-in lets you easily send messages from within Microsoft Word by clicking a single button

ReferralNet Client

- Ideal for those who do not use any clinical application and want an email like experience
- The ReferralNet Client is a rich desktop application that has the familiar email application look and feel. It supports integrated voice capture, image annotation and e-Forms for customisable and branded HTML templates.

Financial Benefits of Secure Messaging

Benefits to Sender

Using secure messaging to send referrals, letters, and reports eliminates or reduces the following:

- Cost of paper for printing
- Cost of envelopes
- Postage cost per letter
- Cost of sending a fax
- Cost of admin time spent printing, folding and placing letters in envelopes, labeling envelopes, transporting to post box, walking to and from fax machine, faxing the letter and filing the letter

Benefits to Receiver

Using secure messaging to receive messages eliminates or reduces the following:

- Cost of paper used for receiving faxes
- Cost of admin time sorting mail and opening letters
- Cost of admin time spent scanning or copying faxed document, forwarding the document to the healthcare provider, filing the document, and managing the digital document.

Financial Savings

- A Practice could be spending **\$855 for every 100 reports** sent and received via Post or Fax, an expense that could be eliminated if reports were sent electronically¹.
- Using secure messaging, it can cost a healthcare provider as little as \$286.00 a year – which can be recovered after just 34 reports sent and received.

Need more information?

For more information about Global Health and ReferralNet, please contact sales@global-health.com or 03 9675 0600.

¹ Based on "Cost benefit analysis of secure messaging Communication Costs for Allied Health working in Aged Care" by the SEA-GP (Brisbane), November 2008 <http://www.seagp.org.au/content/Document/Cost%20Benefit%20Analysis%20AHP%20working%20in%20RACF.pdf>

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