

FRASER COAST YOUTH MAP

*THIS RESOURCE IS PROVIDED BY THE
FRASER COAST YOUTH SECTOR
April 2009*

This resource has been updated
by the Staff of The Fraser Coast
Youth Mentoring Program

ABOUT THE FRASER COAST YOUTH SECTOR

The Fraser Coast Youth Sector is the bringing together of those within the public and private sector who work with and for young people. The key contact for the youth sector is Fraser Coast Regional Council Youth Development Officer Sue Lawler. The sector communicates in four main ways:

- **Monthly Meetings: last Tuesday of the month, at various locations (contact Sue for the meeting dates and locations)**
- **E-Mail: by forwarding your email address to Sue at sue.lawler@frasercoast.qld.gov.au with a request to be included on the Fraser Coast Youth Sector Email Group you will receive information on what is happening in the sector, funding opportunities, events etc. You can also ask for the distribution of your information through this email group**
- **Fraser Coast Regional Council Website: www.frasercoast.qld.gov.au**
- **Fraser Coast Youth Sector Website: <http://au.groups.yahoo.com/group/frasercoastyouthsector/>**

Contact

Sue Lawler

Youth Development Officer

Fraser Coast Regional Council

Ph: 4197 4330

Sue.lawler@frasercoast.qld.gov.au

EDUCATION

PRIMARY
SECONDARY
TERTIARY
ALTERNATE

PRIMARY SCHOOLS	CLIENT GROUP	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
ALBERT STATE SCHOOL 210-220 ALBERT ST., MARYBOROUGH Email: the.principal@albertss.eq.edu.au Website: www.albertss.eq.edu.au	P-YR7 M&F	ENROLMENT	MARYBOROUGH 4650 PH: 4120 0888 FX: 4120 0800	PUBLIC SCHOOL
CHRISTIAN ACADEMY - LOT 3 PANTLINS LANE, URRAWEEN Email: hbcasatcom.net.au	P-YR12 M&F	ENROLMENT	PO BOX 692 HERVEY BAY 4655 PH: 4124 4417 FX: 4124 0010	INDEPENDENT SCHOOL
FRASER COAST ANGLICAN COLLEGE - STH DOOLONG RD WONDUNNA Email: admin@fcac.qld.edu.au Website: www.fcac.qld.edu.au	P-YR12 M&F	ENROLMENT	PO BOX 1150 HERVEY BAY 4655 PH: 4124 5411 FAX: 41245833	INDEPENDENT SCHOOL
GRANVILLE STATE SCHOOL - 82 CAMBRIDGE ST., GRANVILLE Email: the.principal@granvilss.eq.edu.au Website: www.granvilss.eq.edu.au	P-YR7 M&F	ENROLMENT	MARYBOROUGH PH: 4120 9888 FAX: 4120 9800	PUBLIC SCHOOL
KAWUNGAN STATE SCHOOL - GREVILLIA ST KAWUNGAN Email: the.principal@kawunganss.eq.edu.au Website: www.kawunganss.eq.edu.au/K2/default.htm	P-YR7 M&F	ENROLMENT	GREVILLEA STREET KAWUNGAN PH: 4197 9111 FAX: 4197 9100	PUBLIC SCHOOL
MARYBOROUGH CENTRAL STATE SCHOOL – 471 KENT STREET, MARYBOROUGH Email: admin@marycentss.com.au Website: www.maryboroughcentralss.eq.edu.au/wcmss/	P-YR7 M&F	ENROLMENT	MARYBOROUGH PH: 41218777 FAX: 41218700	PUBLIC SCHOOL
MARYBOROUGH WEST STATE SCHOOL – 149 NORTH STREET, MARYBOROUGH Email: the.principal@marywestss.eq.edu.au Website: www.marywestss.eq.edu.au/wcmss/	P-YR7 M&F And Special Ed Unit	ENROLMENT	MARYBOROUGH PH: 4120266 FAX: 41202600	PUBLIC SCHOOL
MUNGAR STATE SCHOOL – 1143 MUNGAR RD, MARYBOROUGH Email: the.principal@mungrssl.qld.edu.au Website: www.mungrssl.qld.edu.au/	1-YR7 M&F	ENROLMENT	MARYBOROUGH PH: 4129 6171 FAX: 4129 6416	PUBLIC SCHOOL

PRIMARY SCHOOLS	CLIENT GROUP	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
PARK STATE SCHOOL – 400 TEDDINGTON RD, TINANA SOUTH	1-YR7 M&F	ENROLMENT	TINANA SOUTH PH: 4129 7208 FAX: 4129 7235	PUBLIC SCHOOL
PIALBA STATE SCHOOL - ALICE STREET, PIALBA Email: the.principal@pialbass.eq.edu.au Website: www.pialbass.eq.edu.au	P-YR7 M&F	ENROLMENT	PO BOX 249 HERVEY BAY 4655 PH: 4197 7777 FAX: 4197 7700	PUBLIC SCHOOL
SANDY STRAITS STATE SCHOOL - ROBERT STREET URANGAN Email: the.principal@sandstrass.eq.edu.au Website: www.sandstrass.eq.edu.au/wcmss/	P-YR7 M&F	ENROLMENT	ROBERT ST URANGAN 4655 PH: 4197 0333 FAX: 4197 0300	PUBLIC SCHOOL
ST HELENS STATE SCHOOL – 891 SALTWATER CREEK ROAD, MARYBOROUGH Email: the.principal@sthelenss.eq.edu.au	P-YR7 M&F	ENROLMENT	MARYBOROUGH PH: 4120 2222 FAX: 4120 2200	INDEPENDENT SCHOOL
ST JAMES LUTHERAN COLLEGE- PANTLINS LANE URRAWEEEN Email: principal@stjameslc.qld.edu.au Website: www.stjameslc.qld.edu.au/	P-YR7 M&F	ENROLMENT	PANTLINS LANE URRAWEEEN PH:4194 0521 FX: 4194 0526	INDEPENDENT SCHOOL
ST MARY'S PRIMARY SCHOOL – CNR JOHN & WALKER STREETS, MARYBOROUGH Email: pmaryborough@bne.catholic.edu.au Website: www.smpmaryborough.qld.edu.au	1-YR7 M&F	ENROLMENT	MARYBOROUGH PH: 4129 6171 FAX: 4129 6416	INDEPENDENT SCHOOL
STAR OF THE SEA PRIMARY SCHOOL - HUGHES RD, TORQUAY Email: ptorquay@bne.catholic.edu.au Website: www.starofthesea.qld.edu.au/	P-YR7 M&F	ENROLMENT	PO BOX 5340 HERVEY BAY 4655 PH: 41251220 FAX: 41251822	INDEPENDENT SCHOOL
SUNBURY STATE SCHOOL – 545 ALICE STREET, MARYBOROUGH Email: admin@sunburyss.eq.edu.au Website: www.sunburyss.eq.edu.au/	P-YR7 M&F	ENROLMENT	MARYBOROUGH PH: 4120 0777 FAX: 4120 0700	PUBLIC SCHOOL
TIARO STATE SCHOOL – 1 FORGAN TERRACE, TIARO 4650 E-mail- v.principal@tiaross.eq.edu.au Website: www.tiaross.eq.edu.au	PREP- YR 7	ENROLMENT	PH: 41292196 FAX: 41292110	PUBLIC SCHOOL

PRIMARY SCHOOLS	CLIENT GROUP	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
TINANA STATE SCHOOL – 239 GYMPIE ROAD, TINANA Email: the.principal@tinanass.eq.edu.au	P-YR7 M&F	ENROLMENT	MARYBOROUGH PH: 4121 3216 FAX: 4121 3148	PUBLIC SCHOOL
TORQUAY STATE SCHOOL – TORQUAY ROAD, TORQUAY 4655 Email: the.principal@torquayss.eq.edu.au Web: www.torquayss.eq.edu.au/wcmss/	PREP- YR7	ENROLMENT	PO BOX 5588 TORQUAY 4655 PH: 4194433 FAX: 41944300	PUBLIC SCHOOL
URANGAN POINT STATE SCHOOL - MILLER ST, URANGAN Email: the.principal@uranpoinss.eq.edu.au Website: www.uranpoinss.eq.edu.au/pages/main.html	P-YR7 M&F	ENROLMENT	PO BOX 7088 URANGAN 4655 PH: 4194 8333 FAX: 4194 8300	PUBLIC SCHOOL
YARRILEE STATE SCHOOL- SCRUB HILL RD, HERVEY BAY Email: the.principal@yarrileess.eq.edu.au Website: www.yarrileess.eq.edu.au/	P-YR7 M&F	ENROLMENT	15 SCRUB HILL RD DUNDOWRAN 4655 PH: 4197 7111 FAX: 4197 7100	PUBLIC SCHOOL

SECONDARY SCHOOLS	CLIENT GROUP	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
ALDRIDGE STATE HIGH SCHOOL – 47 BOYS AVENUE, MARYBOROUGH Email: the.principal@aldrigeshs.eq.edu.au Website: www.aldrigeshs.eq.edu.au	YR8-12 M&F	ENROLMENT	PO BOX 3061 MARYBOROUGH PH: 4121 5616 FAX: 4123 2126	PUBLIC SCHOOL
CHRISTIAN ACADEMY - LOT 3 PANTLINS LANE, URRAWEEN Email: hbcasatcom.net.au	P-YR12 M&F	ENROLMENT	PO BOX 692 HERVEY BAY 4655 PH: 4124 4417 FX: 4124 0010	INDEPENDENT SCHOOL
FRASER COAST ANGLICAN COLLEGE - SOUTH DOOLONG RD, WONDUNNA, HERVEY BAY Email: admin@fcac.qld.edu.au Website: www.fcac.qld.edu.au	P-YR12 M&F	ENROLMENT	PO BOX 1150 HERVEY BAY 4655 PH: 4124 5411 FAX: 41245833	INDEPENDENT SCHOOL
HERVEY BAY SENIOR COLLEGE - URRAWEEN RD, PIALBA Email: widebay.institute@tafe.net Website: http://widebay.tafe.net	YR 11&12 M&F	ENROLMENT	LMB 279 MARYBOROUGH 4650 PH: 1300 656 188 FAX: 07 4123 4184	PUBLIC SCHOOL
HERVEY BAY STATE HIGH SCHOOL - BEACH RD, HERVEY BAY Email: the.principal@herveybayshs.eq.edu.au Website: www.herveybayshs.eq.edu.au/	YR8-12 M&F	ENROLMENT	PO BOX 493 HERVEY BAY 4655 PH: 4194 3777 FAX: 4194 3700	PUBLIC SCHOOL
MARYBOROUGH SPECIAL SCHOOL – 164 WOODSTOCK STREET, MARYBOROUGH Email: theprinciple@maryborospecs.ep.edu.au	YR 8-12 SCHOOL BASED ED.	ENROLMENT	PH: 41208777 FAX: 41208700	PUBLIC SCHOOL
MARYBOROUGH STATE HIGH SCHOOL – KENT ST, MARYBOROUGH Email: admin@maryboroshs.eq.edu.au Website: www.maryboroughshs.edu.au	YR 8-12 SCHOOL BASED ED.	ENROLMENT	PH: 41209333 FAX: 41209300	PUBLIC SCHOOL
RIVERSIDE CHRISTIAN COLLEGE – 23 ROYLE STREET, MARYBOROUGH Email: college@riverside.qld.edu.au Website: www.riverside.qld.edu.au/	P - YR12 M&F	ENROLMENT	PO BOX 2069 MARYBOROUGH PH: 4123 1031 FX: 4123 2545	INDEPENDENT SCHOOL
ST MARY'S CATHOLIC COLLEGE – 51 LENNOX STREET, MARYBOROUGH Email: smaryborough@bne.catholic.edu.au Website: www.smcm.qld.edu.au	YR8-12 M&F	ENROLMENT	PH: 41212650 FAX: 41231331	INDEPENDENT SCHOOL

SECONDARY SCHOOLS	CLIENT GROUP	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
URANGAN STATE HIGH SCHOOL - ROBERT ST, URANGAN Email: the.principal@uranganshs.eq.edu.au Website: www.uranganshs.eq.edu.au/wcmss/	YR8-12 M&F	ENROLMENT	PO BOX 5100 TORQUAY 4655 PH: 4125 5440 FAX: 4125 5436	PUBLIC SCHOOL
XAVIER CATHOLIC COLLEGE - WIDE BAY DRIVE, ELI WATERS Email: sherveybay@bne.catholic.edu.au Website: www.xavier.qld.edu.au/	YR8-12 (ROLL-OUT ONE YEAR AT TIME)	ENROLMENT	PO BOX 1630 HERVEY BAY QLD PH: 07 4197-1177 FAX: 07 4197-1170	INDEPENDENT SCHOOL

TERTIARY / POST YEAR 12	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
EARLY START PROGRAM <i>UNIVERSITY OF SOUTHERN QLD & HIGHSCHOOLS</i>	YR 11&12	TRANSITION SUPPORT PROGRAM FROM HIGH SCHOOL TO TERTIARY STUDIES	SCHOOL- BASED	PO BOX 910 HERVEY BAY 4655 PH: 41206133 OR 1800 675 287 FAX: 07 41206173	
LEARNING NETWORK QUEENSLAND – ROOMS <i>A2.18-A2.20 WIDE BAY TAFE CAMPUS, 65 NAGEL STREET, MARYBOROUGH HERVEY BAY-UNIT 6/353 ESPLANADE, SCARNESS</i> Email: services@LNQ.net.au Website: www.lnq.net.au	M&F	ADULT COMMUNITY EDUCATION PROGRAMS.INTERNAL AND EXTERNAL COURSE DELIVERY	APPLICATION	PO BOX 28 MARYBOROUGH 4650 PH: 4122 3756 FX: 4122 3756 SCARNESS – ESPLANADE PH: 41940825 FAX: 41940825	UPFRONT FEES
UNIVERSITY OF SOUTHERN QUEENSLAND <i>161 OLD MARYBOROUGH ROAD, HERVAY BAY</i> Email: frasercosat@usq.edu.au Website: www.usq.edu.au/frasercoast	M&F	TERTIARY STUDIES INTERNAL AND EXTERNAL COURSE DELIVERY AVAILABLE	APPLICATION	PO BOX 910 HERVEY BAY 4655 PH: 4120 6133 OR 1800 675 287 FAX: 07 4120 6173	UPFRONT OR DEFERRED FEES
WIDE BAY INSTITUE OF TAFE – HERVEY BAY <i>URRAWEEEN RD PIALBA & CENTRAL AVENUE, PIALBA</i> Email: widebay.institute@tafe.net Website: www.widebay.tafe.qld.gov.au/	M&F	RANGE OF VOCATIONAL EDUCATION AND TRAINING OPTIONS AVAILABLE FULL- TIME & PART-TIME	ENROLMENT	LMB 279 MARYBOROUGH QLD 4650 PH: 1300 656 188 FAX: 07 4123 4184	CONCESSION RATES AVAILABLE

ALTERNATE OPTIONS & SUPPORT PROGRAM	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
BEHAVIOUR MANAGEMENT TEAM EDUCATION QUEENSLAND	SCHOOL-AGED	ASSESSMENT AND INTERVENTION FOR BEHAVIOURAL ISSUES OF STUDENTS	SCHOOL REFERRAL	INDIVIDUAL SCHOOLS	FREE
COMMUNITY EDUCATION COUNSELLORS -INDIGENOUS	STUDENTS M&F	SUPPORT FOR INDIGENOUS STUDENTS BY INDIGENOUS STAFF	SCHOOL REFERRAL	INDIVIDUAL SCHOOLS	FREE
FRASER COAST YOUTH MENTORING PROGRAM 16 PETERS LANE PIALBA, HERVEY BAY 4655 Email: youthmentoringhb@hbnc.com.au	STUDENTS 6-17 YEARS	MENTORING OF STUDENTS 8-17 YRS OF AGE TRIPLE 'S' PROGRAM FOR STUDENTS 8-13 YRS OF AGE WHO HAVE BEEN SUSPENDED FROM SCHOOL	SCHOOL REFERRAL, COMMUNITY AGENCIES SELF REFERRAL	COLLEEN CAMPBELL PH: 4124 2737 MOBILE: 0421663797	FREE
GLENDYNE EDUCATION & TRAINING CENTRE 72 NIKENBAH-DUNDOWRAN RD, DUNDOWRAN Email: glendyne@qb.com.au Website: www.glendyne.qld.edu.au/	HIGH SCHOOL AGED MALE	HOLISTIC EDUCATION PROGRAM FOR YOUNG PEOPLE WHO HAVE DISENGAGED FROM EDUCATION DUE TO ISSUES E.G. DRUG USE, OFFENDING, EXTREME BEHAVIOURS ETC)	ENROLMENT	RAY KRUEGER 72 NIKENBAH DUNDOWRAN RD NIKENBAH 4655 PH: 4128 6199 FAX: 41286194	NEGOTIABLE FEES
GREAT ALTERNATIVE PROGRAM (GAP) 37-39 ELLEN-GOWAN STREET, URANGAN QLD Email: sbeu5@eq.edu.au Website: www.uranganshs.eq.edu.au	HIGH SCHOOL AGED M&F	ALTERNATE EDUCATION PROGRAM. INCORPORATING PRACTICAL PROGRAMS AND LIFE SKILL DEVELOPMENT	REFERRAL	STACEY BEU 37-39 ELLEN-GOWAN STREET PH: 4125 5440 FAX: 4125 5436	SAME COSTS AS PUBLIC HIGH SCHOOL
HERVEY BAY SPECIAL SCHOOL 23 FRANGIPANI AVE SCARNESS Email: the.principal@hervbayspecs.eq.edu.au Website: www.hervbayspecs.eq.edu.au/	M&F	SPECIALISED (INCLUDING THERAPEUTIC) INTERVENTION AND SUPPORT FOR STUDENTS	ENROLMENT	23 FRANGIPANI AVE SCARNESS PH: 41284790 FAX: 4124 1915	PUBLIC SCHOOL

ALTERNATE OPTIONS & SUPPORT PROGRAM	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
JPET – JOB PLACEMENT EMPLOYMENT & TRAINING 6/26 TAYLOR ST, PIALBA Email: hbadmin@community-solutions.com.au	15-21YRS	HOLISTIC ASSESSMENT AND INTERVENTION DELIVERED AS PART OF THE PROGRAM	REFERRAL	PO BOX 3407 HERVEY BAY PH: 4128 3933 FAX: 41283611	FREE
LIFELINE FRASER DISTRICT YOUTH SUPPORT PROGRAM Email: lifeline.fraser.district@lccq.org.au	HIGH SCHOOL AGE YOUTH AND THEIR FAMILIES	COORDINATOR PROGRAM PROVIDING COUNSELLING, SUPPORT AND EDUCATION FOR YOUNG PROPLE AND THEIR FAMILIES WHO ARE AT RISK OF NOT COMPLETING HIGH SCHOOL OR TAFE ELIGIBLE.	SCHOOL REFERRAL	CNR ALICE & BAZAAR ST., MARYBOROUGH. PO BOX 335	
MARYBOROUGH SPECIAL EDUCATION UNIT – EARLY INTERVENTION & DEVEOPMENT PROGRAM -149 NORTH ST. MARYBOROUGH Email: the.principal@marywestss.eq.edu.au Website: www.marywestss.eq.edu.au/wcmss/	0-6YRS SPECIAL EDUCATION UNIT	EARLY INTERVENTION FOR CHILDREN 0-6YRS WITH DELAYS IN DEVELOPMENT RESULTING FROM IMPAIRMENTS	REFERRAL	MARYBOROUGH PH: 4121 4059 FAX: 4123 2128	PUBLIC SCHOOL
MARYBOROUGH SPECIAL SCHOOL – 164 WOODSTOCK ST, MARYBOROUGH Email: admin@maryborospecs.eq.edu.au Website: www.maryborospecs.eq.edu.au	YR1-12 M&F 5-18YRS	PROVIDES QUALITY EDUCATIONAL EXPERIENCES FOR STUDENTS WITH SPECIAL NEEDS	REFERRAL	MARYBOROUGH PH: 4120 8777 FX: 4123 3165	PUBLIC SCHOOL
YOUTH PATHWAYS 6/26 TAYLOR ST, PIALBA 154 BAZAAR STREET, MARYBOROUGH 4650 HB: Email: wschocker@community-solutions.com.au M'BOROUGH Email: pwwmaryborough@cofcqld.com.au Web: www.care.cofcql.com.au	13-19YRS	ASSISTS YOUTH WHO ARE DISENGAGING OR HAVE LEFT SCHOOL AT RISK OF NOT MAKING TRANSITION TO FURTHER STUDY/WORK	REFERRAL	HERVEY BAY - 41283933 MOBILE:0488789849 MARYBOROUGH – PO BOX 720. PH:41200600 FAX: 41224 666	FREE

TRAINING

TRAINING PROGRAMS

APPRENTICESHIPS

TRAINING PROGRAMS	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
COMMUNITY SOLUTIONS INC TAYLOR STREET, PIALBA Email: hbadmin@community-solutions.com.au Website: www.community-solutions.com.au	M&F	DELIVERS A RANGE OF ACCREDITED AND NON-ACCREDITED TRAINING COURSES. PERSONAL SUPPORT AND PANNING INCLUDED		MELINDA EVERETT PO BOX 3407 PIALBA QLD 4655 PH: 4128 3933 FAX: 4128 3611	FREE AND LOW COST COURSES AVAILABLE
FRASER COAST TESS INC (TRAINING EMPLOYMENT SUPPORT SERVICES) 37-39 ELLEN-VOWAN STREET, URANGAN QLD Email: lance@tess.org.au	M&F	DELIVERS A RANGE OF ACCREDITED AND NON-ACCREDITED TRAINING COURSES. PERSONAL SUPPORT AND PANNING INCLUDED	AGENCY OR SELF-REFERRAL	LANCE STONE 37-39 ELLEN GOWAN STREET URANGAN 4655 PH: 4122 4444 FAX: 4123 4084	FREE AND LOW COST COURSES AVAILABLE
PROJECT OFFICER INDIGENOUS STUDIES Email: cindy.singho@det.qld.gov.au Web: www.widebay.tafe.net	ALL	VOCATIONAL AND TRAINING OPTIONS. FULL TIME AND PART TIME	ENROLEMENT	LMB 279 PH: 41206425 FAX: 41206228	CONCESSION RATES AVAILABLE
SKILLED CENTRED MELORY PLACE 54 TORQUAY ROAD, PIALBA QLD	ALL JOB SEEKERS	VOCATIONAL ACESS; ASSESSMENT AND WORKPLACE TRAINING. CAREER COUNSELING EMPLOYMENT SERVICE	CENTRELINK, AGENCY OR SELF-REFERRAL	PO BOX 1277 PIALBA QLD PH: 4124 6233 FAX: 4124 7632 MOB: 0407 678 197	FREE AND LOW COST COURSES AVAILABLE
STUDENT INDUSTRY TRAINING EXPERIENCE (S.I.T.E) SHOP 5 26 TAYOR STREET, PIALBA Email: nyree@herveybaysite.com.au Website: www.herveybaysite.com.au	HIGH SCHOOL STUDENTS M&F	WORK EXPERIENCE, STRUCTURED WORKPLACE LEARNING, JOB READINESS, SCHOOL BASED APPRENTICESHIPPS AND TRAINEESHIPS	REFERRAL THROUGH HIGH SCHOOLS OR SELF REFERRAL	NYREE HONEYMAN PH: 4124 2571 FAX: 4124 2574 MOBILE: 0438 384 253	NO COST TO STUDENT
WIDE BAY INSTITUTE OF TAFE – HERVEY BAY URRAWEEN RD, PIALBA Email: enquires.wbit@deta.qld.gov.au Website: www.widebay.tafe.qld.gov.au	M&F	RANGE OF VOCATIONAL EDUCATION AND TRAINING OPTIONS. AVAILABLE FULL-TIME & PART TIME	ENROLMENT	LMB 279 MARYBOROUGH QLD 4650 PH: 1300 656 188 FAX: 4120 6423	CONCESSION RATES AVAILABLE
WIDE BAY INSTITUTE OF TAFE- MARYBOROUGH NAGEL STREET, MARYBOROUGH Website: www.widebay.tafe.net	M&F ON/OFF CAMPUS	RANGE OF VOCATIONAL EDUCATION AND TRAINING OPTIONS. AVAILABLE FULL OF PART-TIME	ENROLMENT	LMB 279 MARYBOROUGH PH: 1300 656188 FAX: 41234184	CONCESSION RATES AVAILABLE

APPRENTICESHIP PROGRAMS & SERVICES	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
BUSY AT WORK APPRENTICESHIP SERVICES SUITE 4/107 BOAT HARBOUR DRIVE, HERVEY BAY Email: busyatwork@busyinc.com.au Website: www.busyatwork.com.au	ALL	PROVIDING SCHOOL BASED APPRENTICESHIPS AND OTHER TRAINEESHIPS	EMPLOYERS	PO BOX 1748 HERVEY BAY PH: 07 4125 9600 : 13 28 79 FAX: 4125 9611	FREE
STUDENT INDUSTRY TRAINING EXPERIENCE (S.I.T.E) SHOP 5 26 TAYLOR STREET, PIALBA Email: nyree@herveybaysite.com.au Website: www.herveybaysite.com.au	HIGH SCHOOL STUDENTS M&F	WORK EXPERIENCE, STRUCTURED WORKPLACE LEARNING, JOB READINESS SCHOOL BASED APPRENTICESHIPS AND TRAINEESHIPS	SELF-REFERRAL THROUGH HIGH SCHOOLS OR SELF REFERRAL	NYREE HONEYMAN PHONE: 07 4124 2571 FAX: 07 4124 2574 MOBILE: 0438384253	FREE
WIDE BAY GROUP TRAINING SCHEME 5 IMELDA St, PIALBA Email: info@wbgt.com.au Website: http://www.wbgt.com.au	M&F	RANGE OF SHORT AND LONG TERM TRAINING PROGRAMS	APPLICATION	PO BOX 750 PIALBA 4655 PH: 07 4128 5600 FAX: 07 4128 5670	CONCESSION RATES AVAILABLE

EMPLOYMENT
JOB NETWORK AGENCIES
WORK READINESS

JOB NETWORK AGENCIES	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
COMMUNITY EMPLOYMENT OPTIONS SHOP 3/79 TORQUAY RD PIALBA 4655 98 BAZAAR ST, MARYBOROUGH 4650	PEOPLE WITH A DISABILITY	SUPPORT AND TRAINING FOR PEOPLE WITH A DISABILITY SEEKING EMPLOYMENT	CENTRELINK, AGENCY OR SELF-REFERRAL	PIALBA – PH: 4124 0500 MARYBOROUGH - PO BOX 806 PH: 41232462 FAX: 41232798	FREE
COMMUNITY EMPLOYMENT ASSISTANCE PROGRAMS LEVEL 1, 319-325 KENT ST MARYBOROUGH QLD 4650	15YRS + UNEMPLOYED	PROVISION OF ASSISTANCE AND TRAINING PROGRAMS	APPLICATION TO AGENCY CONDUCTING PROGRAM	LMB 63 MARYBOROUGH QLD 4650 PH: 4121 1790 FAX: 4121 1856	FREE
CRS AUSTRALIA SHOP 2-47 MAIN STREET, PIALBA 4655 76 BAZAAR STREET, MARYBOROUGH 4650 Web: www.crsaustralia.gov.au	PEOPLE WITH A DISABILITY, INJURY OR HEALTH CONDITION	PROVIDER OF VOCATIONAL REHABILITATION AND ASSESSMENT SERVICES TO JOB SEEKERS	CENTRELINK OR AGENCY	1 800 277277 HERVEY FAX: 41259112 MARYBOROUGH FAX: 41905959	FREE
DEPARTMENT OF EMPLOYMENT	ALL	SUPPORT TO ENGAGE IN TRAINING/EMPLOYMENT	AGENCY OR SELF REFER	PH: 1800 210210	FREE
MISSION AUSTRALIA 89 ADELAIDE STREET MARYBOROUGH Email: jonessi@missionaustralia.com.au Website: www.missionaustralia.com.au	UNEMPLOYED	PROVIDES JOB-SEEKERS WITH ACCESS EMPLOYMENT VACANCIES	CENTRELINK & SELF REFERRALS	PO BOX 898 MARYBOROUGH QLD 4650	FREE
MISSION AUSTRALIA 14 TORQUAY ROAD, PIALBA Email: leota1@missionaustralia.com.au Website: www.missionaustralia.com.au	UNEMPLOYED	PROVIDES JOB-SEEKERS WITH ACCESS EMPLOYMENT VACANCIES	CENTRELINK & SELF REFERRALS	PO BOX 1363, HERVEY BAY 4655 PH: 4194 0200 FAX: 4194 0211	FREE
SARINA RUSSO JOB ACCESS TORQUAY RD PIALBA Email: herveybay@sarinarusso.com.au Website: www.sarinarusso.com.au	UNEMPLOYED	PROVIDES JOB-SEEKERS WITH ACCESS EMPLOYMENT VACANCIES	CENTRELINK & SELF REFERRALS	LVL 1/15 TORQUAY RD PIALBA PH: 4194 4600 FAX: 4194 4699	FREE

JOB NETWORK AGENCIES	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
WIDE BAY GROUP TRAINING 5 IMELDA STREET PIALBA 4655 Email: info@wbgt.com.au Web: www.wbgt.com.au	UNEMPLOYED	SUPPORT TO SEEK EMPLOYMENT	AGENCY OR REFERRAL	PH: 41285600 FAX: 41285670 STATEWIDE PH: 1 800 441 511	FREE
WIDE BAY GROUP TRAINING 1 ST FLOOR, SHOP23, 200 BAZAR STREET MARYBOROUGH 4655 Email: info@wbgt.com.au Web: www.wbgt.com.au	UNEMPLOYED	SUPPORT TO SEEK TRAINING	AGENCY OR SELF REFERRAL	PH: 41232699 STATEWIDE PH: 1 800 441511	FREE

WORK READINESS PROGRAMS	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
GET SET FOR WORK – GLENDYNE 72 NIKENBAH-DUNDOWRAN RD DUNDOWRAN Email: glendyne@qb.com.au Website: www.glendyne.qld.edu.au	15-17YRS M&F	WORK-READINESS AND SUPPORT PROGRAM. TRAINING, PERSONAL SUPPORT AND WORK EXPERIENCE	SELF REFERRAL AND AGENCY REFERRAL TO GLENDYNE EDUCATION AND TRAINING CENTRE	RAY KRUEGER NIKENBAH-DUNDOWRAN RD PH: 4128 6199 FAX: 41286194	FREE
JOB PLACEMENT PROGRAM (JPP) FRASER COAST TESS 37-39 ELLEN-GOWAN STREET URANGAN QLD Email: dawn@tess.org.au	ALL	INTENSIVE CASE MANAGEMENT OF PEOPLE SEEKING EMPLOYMENT WHO ARE DEMONSTRATING EXTREME OR HIGH RISK BEHAVIOURS	CENTRELINK REFERRAL	JAN LITTLE-JOHN 37-39 ELLEN-GOWAN STREET PH: 4125 5277 FAX 4123 4084	FREE
SKILLCENTRED QUEENSLAND 54 TORQUAY ROAD PIALBA QLD Email: bryanne.prizeman@skillcentred.com.au	UNEMPLOYED M&F	ASSISTANCE, TRAINING PROGRAMS, WORK FOR THE DOLE, AND PERSONAL PROGRAMS	JOB NETWORK REFERRALS, CENTRELINK	PO BOX 1277 PIALBA QLD PH: 4124 6233 FAX: 4124 7632	FREE PROGRAMS, FEES FOR SOME SERVICES
SKILL CENTRED QUEENSLAND 51 ELLENA STREET MARYBOROUGH Email: executive@skillcentred.com.au Website: www.skillcentred.com.au	UNEMPLOYED	PROVIDES JOB-SEEKERS WITH ACCESS EMPLOYMENT VACANCIES	CENTRELINK & SELF REFERRALS	MARYBOROUGH PH: 4121 7155 OR 1800 786 300 FX: 4121 4811	FREE
STUDENT INDUSTRY TRAINING EXPERIENCE (S.I.T.E) - SHOP 5 26 TAYLOR STREET, PIALBA Email: nyree@herveybaysite.com.au Website: www.herveybaysite.com.au	HIGH SCHOOL STUDENTS M&F	WORK EXPERIENCE, WORKPLACE LEARNING, JOB READINESS SCHOOL BASED APPRENTICE/TRAINEESHIPS	SELF-REFERRAL THROUGH HIGH SCHOOLS OR SELF REFERRAL	NYREE HONEYMAN PH: 07 4124 2571 FAX: 07 4124 2574 MOB: 0438 384 253	FREE
WIDE BAY GROUP TRAINING SCHEME 5 IMELDA RD PIALBA Email: recruitment@wbgt.com.au Website: http://www.wbgt.com.au	15YRS+ M&F	12 MONTH TRAINEESHIPS AND 4 YEAR APPRENTICESHIPS	SELF REFERRAL, FACE TO FACE IS BEST	PO BOX 2260 HERVEY BAY 4655 PH: 4128 5600 FAX: 4128 5670	FREE PROGRAMS

PERSONAL SUPPORT

FINANCIAL SERVICES

LEGAL SERVICES

ACCOMMODATION/HOUSING

SUPPORT & COUNSELLING

HEALTH & WELL-BEING

GROUP PROGRAMS

FINANCIAL SERVICE	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
CENTRELINK 6 HUNTER ST PIALBA 207 LENNOX ST, MARYBOROUGH Website: www.centrelink.gov.au	ALL	INCOME SUPPORT FOR YOUTH AND JOB SEEKERS, EDUCATION & TRAINING, FAMILY PAYMENTS, EMPLOYMENT SERVICES ETC	SELF-REFERRAL	YOUTH & STUDENT SERVICES- 132490 ABSTUDY- 132317 EMPLOYMENT SERVICES-132850 FAMILY ASSISTANCE-136150	CLIENTS ASSESSED ON SITUATION
FRASER COAST LIFELINE 114 TORQUAY ROAD, SCARNESS, 4655 Email: lifeline.fraser.district@lccq.org.au	ALL	FINANCIAL COUNSELLING	SELF REFERAL	PH: 4191 3100 FAX: 4124 5844	DONATIONS
HERVEY BAY NEIGHBORHOOD CENTRE TAYLOR STREET, PIALBA	ALL	EMERGANCY FOOD/FINANCIAL ASSISTANCE	SELF-REFERRAL. NEED TO RING AT 8:30AM. AVAILABLE MONDAY, THURSDAY, FRIDAY	41243544	ASSESSMENT FOR ELEGIBILITY
SOCIAL WORK TEAM – CENTRELINK 6 HUNTER ST PIALBA Website: www.centrelink.gov.au	ALL	CLIENT AND THEIR SITUATION ASSESSED BY CENTRELINK STAFF	SELF-REFERRAL	13 10 21	
SALVATION ARMY 82 BEACH ROAD, TORQUAY	ALL	EMERGANCY FOOD/CLOTHING/FURNITURE/ PHONE AND ELECTRICITY BILL	SELF REFERAL	41284900 RING BETWEEN 8AM-9AM FOR AN APPOINTMENT. AVAILABLE MON, WED, FRI	ASSESSMENT FOR ELEGIBILITY
ST VINCENT DE PAUL LUIZZI STREET PIABLA	ALL	EMERGANCY FOOD/FINANCIAL ASSISTANCE. HOME VISITS AVAILABLE MONDAY-FRIDAY 9-11:30 AND 11:30-2:30	NO REFERAL	41281389 RING BETWEEN 7-9AM PREFER HOME VISITS	DONATIONS
WE CARE 2 78 MAIN STREET PIALBA	ALL	EMERGANCY FOOD/FINANCIAL ASSISTANCE	SELF-REFERRAL. TUESDAY-FRIDAY	41240913	FREE

LEGAL SERVICE	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
ABORIGINAL & TORRES STRAIT ISLANDER COMMUNITY LEGAL SERVICE CNR QUEENS RD AND TORQUAY RD TORQUAY	INDIGENOUS CLIENTS	LEGAL ADVISE AND REPRESENTATION FOR ABORIGINAL AND TORRES STRAIT ISLANDER PEOPLE		SARA LAIKIND PH: 4128 2488 FAX: 4128 3021	FREE
CPIU – CHILD PROTECTION INVESTIGATION UNIT HERVEY BAY	ALL	DEALS SPECIFICALLY WITH MATTERS RELATING TO CHILDREN AND YOUNG PEOPLE		PH: 4128 5333	FREE
HERVEY BAY MAGISTRATES COURT Website: www.justice.qld.gov.au	ALL	ALL MAGISTRATE COURT HEARINGS		CNR QUEENS RD & FRESHWATER ST HERVEY BAY 4655 PH: 0741 259300 FAX: 0741 259315	FREE
HERVEY BAY POLICE 142 TORQUAY ROAD HERVEY BAY	ALL	ALL URGENT AND THREATENING SITUATIONS		PH: 4128 5333	FREE
JUVENILE AID BUREAU QLD POLICE SERVICE MARYBOROUGH	JUVENILE OFFENDERS UNDER 17 YEARS OF AGE	WORK WITH JUVENILE OFFENDERS UNDER 17YRS AND INSTIGATE ALLEGATIONS OF CHILD ABUSE		DETECTIVE SGT. DAVID GUILD PO BOX 220 LENNOX STREET MARYBOROUGH PH:41238154 FAX: 41238192	
LEGAL AID QUEENSLAND Website: www.legalaid.qld.gov.au			SELF	PH: 1300 65 11 88 Client Info Service PH: 1300 65 01 43 Indigenous Info Line FX: 3238 3014	
MARYBOROUGH COURT HOUSE Website: www.justice.qld.gov.au	ALL	ALL MAGISTRATE COURT HEARINGS		PO Box 170 170 RICHMOND ST M'BOROUGH 4650 PH:0741 211810 FAX: 0741259315	FREE
MARYBOROUGH POLICE	ALL	ALL URGENT AND THREATENING SITUATIONS		PH: 41238111	
SCHOOL-BASED POLICE OFFICER	SCHOOLS	POLICE PRESENCE IN SCHOOLS		PH: 4128 5333	FREE

LEGAL SERVICE	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
TAYLOR STREET COMMUNITY LEGAL SERVICE TAYLOR STREET, PIALBA Email: tscls@bigpond.net.au	ALL SOCIO-ECONOMICALLY DISADVANTAGED CLIENTS	NON DISCRIMATORY LEGAL ADVICE MAXIMUM OF 15 MINUTES FOR EACH CONSULTATION EACH SESSION RESTRICTED TO THE FIRST 8 CLIENTS	SELF REFERRAL BY APPOINTMENT ONLY HERVEY BAY: 4194 2663 MARYBOROUGH: 4121 2141 TIARO: NO APPOINTMENT NECESSARY – THIRD THURSDAY OF THE MONTH FROM 8:45am – 10:00am AT THE TIARO LIBRARY	HERVEY BAY NEIGHBOURHOOD CENTRE PH: 4194 2663	FREE
WIDE BAY/BURNETT YOUTH JUSTICE SERVICE UNIT 3/101 BEACH ROAD PIALBA Website: www.communities.qld.gov.au	10-17YR OLDS WHO OFFEND	SUPERVISION AND CASE MANAGEMENT OF COURT ORDERED JUVENILE JUSTICE ORDERS	COURT REFERRED	THE MANAGER 101 BEACH RD PIALBA, 4655 PH: 4197 9222 FAX: 4124 7491	FREE
WIDE BAY DISPUTE RESOLUTION CENTRE 1ST FLOOR BRENDAN HANSEN BUILDING, MAIN STREET PIALBA Email: wbdrc@justice.qld.gov.au Website: www.justice.qld.gov.au	OVER 18YRS OLD	MEDIATION AND FACILITATION	SELF REFERRAL	PH: 4125 9225 FAX: 4125 9227	FREE

ACCOMMODATION/ HOUSING PROGRAM	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
YOUTHCARE 8 KING ST URANGAN Email: ycare@bigpond.com	16YRS-21YRS	PROVISION OF CRISIS ACCOMMODATION FOR HOMELESS YOUNG PEOPLE (UP TO 3MTHS)	SELF-REFERRAL AGENCY REFERRAL	PO BOX 485 PIALBA 4655 PH: 4125 5798	C.O.S CONTRIBUTION TO STAY - \$55 NEGOTIABLE IF CLIENT HAS NO INCOME
LONG-TERM AFFORDABLE YOUTH HOUSING Email: ycare3@bigpond.com	16 YRS – 21YRS ALL CLIENTS INCLUDING AGED, PENSIONERS, DISABILITY	LONG-TERM AFFORDABLE ACCOMMODATION FOR YOUNG PEOPLE IN EMPLOYMENT, STUDYING OR HAVE AN INCOME	APPLICATION TO DEPT OF HOUSING. REFERRAL FROM DEPT OF HOUSING	PO BOX 485 PIALBA 4655 PH: 4125 5798	CALCULATED ON INCOME
CENTRE CARE FRASER COAST EMERGENCY HOUSING 6/152 BOAT HARBOUR DRIVE PIALBA 4655 PH: 41940172 Email: admin@centracarefrasercoast.com.au Web: www.Centracarefrasercoast.com.au	ALL	FOR THOSE WHO ARE HOMELESS OR ARE AT RISK OF BEING HOMELESS	AGENCY OR SELF REFERRAL	PIALBA - 6/152 BOAT HARBOUR DRIVE PIALBA PH:0741940172	
COMMUNITY SOLUTIONS INC. JPET	15-21YEARS	15-21YEAR OLD WHO ARE HOMELESS OR AT RISK OF BEING HOMELESS		PO BOX 3407 PH: 41283933 FAX: 41283611	
CRISIS HOUSING –YOUTHCARE HOUSING SERVICE Email: ycare3@bigpond.com	AGED 16-25YEARS	1 SHORT TERM OPTION UP TO 12 MONTHS 3 LONG TERM OPTIONS	DEPT HOUSING APPLICATION AND REFERRAL	PO BOX 485 PIALBA 4655 PH: 4125 5798	CALCULATED ON INCOME
DEPARTMENT OF HOUSING 116 LENNOX STREET MARYBOROUGH WEB: www.housing.qld.gov.au	ALL	PUBLIC RENTAL HOUSING, APPLICATIONS, BOND LOANS/RENTAL GRANTS	SELF-REFERRAL	PH:41211918 FAX:41211775	CALCULATED ON INCOME
TENANTS' UNION FRASER COAST Office 5, 16 Torquay Road Hervey Bay Web: www.tug.org.au/contact.asp Email: fcoffice@tuq.org.au	ALL	ADVOCACY FOR PEOPLE EXPERIENCE TENANCY DIFFICULTIES. INCLUDING COURT- BASED ACTION MANAGEMENT OF AFFORDABLE RENTAL ACCOMMODATION	SELF-REFERRAL REFERRAL FROM AGENCY	PH: 4124 1523 FAX: 4124 5501	FREE

ACCOMMODATION/ HOUSING PROGRAM	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
GOOD HOPE MEN'S REFUGE 45 QUEEN STREET MARYBOROUGH	MEN 18 YEARS+	PROVIDE CRISIS ACCOMODATION FOR MALES	REFERRAL FROM FRASER COAST HOUSING – PH 41214515 OR CONTACT COORDINATOR	CONTACT COORDINATOR PH 41231845 FAX: 4123257	CALCULATED ON INCOME
HOUSING ACTION GROUP 224 BAZAAR STREET PO BOX 623 MARYBOROUGH	ALL	ASSIST HOMELESS OR HAVING PROBLEMS WITH HOUSING		MS ROBYN CONNELL- ALLSOP PH 41214515 FAX: 41232357	CALCULATED ON INCOME
MUNGAR FARM		TRAINING PROGRAMS AND/OR ACCOMODATION FOR YOUTH, VOLUNTEERING AVAILABLE	REFERRAL NEEDED FROM TESS OR DEPT. CHILD SAFETY MARYBOROUGH	TESS PH: 0741224444	

SUPPORT & COUNSELLING SERVICES	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
KIDS HELP LINE Email : counsellor@kidshelp.com.au WEB: www.kidshelp.com.au	CHILDREN 5-18YEARS	A FREE TELEPHONE OR WEB COUNSELLING SERVICE, AND E-MAIL COUNSELLING AVAILABLE	SELF REFERRAL	1800 551 800 (CAN ASK FOR FEMALE OR MALE COUNSELLOR) CONFIDENTIAL AND ANONYMOUS, ANY ISSUE ANY TIME. 24HOURS, 7DAYS. WEB COUNSELL 3PM – 9PM MONDAY TO FRIDAY	FREE
BAY CONNECT 187 BIDEFORD STREET, TORQUAY Websites: www.bayconnect.com.au : www.communityconnect.org.au	ALL CLIENTS	COMPUTER TRAINING AND ACCESS FOR THE COMMUNITY		PH: 4197 4660	
BAY SAFETY MATES 78 TORQUAY ROAD, PIALBA Email: baysafetymates@keypoint.com.au	CHILDREN WHO HAVE EXPERIENCED OR ARE AT RISK OF DOMESTIC/FAMILY VIOLENCE	SUPPORT IN THE FORM OF PLAY THERAPY AND GROUP WORK TO ADDRESS EXPERIENCES OF DOMESTIC/FAMILY VIOLENCE	AGENCY, SCHOOL, AND SELF-REFERRAL	PH: 4128 2011	FREE
MIGRANT SETTLEMENT PROGRAM THE COTTAGE 16 PETERS LANE, PIALBA	CALD BACKGROUNDS	SUPPORT PROGRAM FOR CULTURALLY AND LINGUISTICALLY DIVERSE PEOPLE IN THE HERVEY BAY AREA	AGENCY OR SELF-REFERRAL	PH: 4124 2737 FAX: 4124 2041	FREE
CENTACARE – Boat Harbour Drive Pialba Email: manager@centacarefrasercoast.com.au Website: www.centacarefrasercoast.com.au	ALL	RELATIONSHIP AND CRISIS RESPONSE COUNSELLING SERVICE	AGENCY OR SELF-REFERRAL	PO BOX 204 HERVEY BAY PH: 4194 0172 FAX: 4194 0175	FREE
CENTACARE- 138-140 WHARF STREET, MARYBOROUGH 4655 Email: c-caremb@bigpond.net.au	5-18 YEARS	GRIEF AND LOSS PROGRAM FOR CHILDREN AND THEIR FAMILY. PEER SUPPORT	SELF REFERRAL	PO BOX 204 138-140 WHARF STREET, MARYBOROUGH 4655 PH: 41216410 FAX: 41210123	INCOME TESTED PER CONSULTATION.

SUPPORT & COUNSELLING SERVICES	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
KIDS INTERVENTION PREVENTION PROGRAM (KIPPS) EMAIL: kippsa@bigpond.com	0-18years	SPECIALIST SEXUAL ABUSE/VIOLENCE/INCEST SUPPORT SERVICE, COUNSELLING, EARLY INTERVENTION AND PREVENTION PROGRAMS, OUTREACH PROGRAMS ETC FOR YOUNG PEOPLE AND THEIR FAMILY.	SELF REFERRAL	PO BOX 2056 MARYBOROUGH 4650 PH: 41217983 FAX: 41215016 AFTER HOURS CALL: KIDS HELPLINE 1800 551800, PARENTLINE 1300301300, LIFELINE 131114	FREE
LIFELINE 114 TORQUAY RD TORQUAY	ALL CLIENTS	INDIVIDUAL COUNSELLING	SELF REFERRAL FOR ALL SERVICES AND PROGRAMS	114 TORQUAY RD PH: 4191 3100 OR 24HR CRISIS LINE: 131114	DONATIONS
FACE TO FACE COUNSELLING SERVICE	CLIENTS AGED 4 – 18YRS	COUNSELLING FOR FAMILIES AND CHILDREN			
FAMILY SUPPORT SERVICE	STUDENTS AGED 13 – 18+YRS	ENGAGING YOUTH IN SCHOOL			
YOUTH SUPPORT SERVICE	FAMILIES	PARENTING COURSES, ANGER MANAGEMENT WORKSHOPS, FAMILIES AT RISK OF SEPERATION OR AFFECTED BY DV			
FAMILY RELATIONSHIP SUPPORT PROGRAM					
SCHOOL GUIDANCE OFFICERS	STUDENTS M&F	SCHOOL-BASED CAREER AND PERSONAL COUNSELLING	SCHOOL OR SELF REFERRAL	INDIVIDUAL SCHOOLS	FREE
PACT (PROTECTING ALL CHILDREN TODAY INC.) Email: peggiecarnegie@yahoo.com.au OR: pact@pact.org.au Web: www.PACT.org.au	CHILDREN UP TO 17YEARS, AND/OR NON-OFFENDING FAMILY MEMBERS	SUPPORT CLIENTS THROUGHOUT CRIMINAL COURT SYSTEM, CHILD PROTECTION & RIGHTS ADVOCACY, STRESS & TRAUMA COUNSELLING	REFERRAL FROM QLD POLICE OR PUBLIC PROSECUTIONS, OR FAMILY/SELF OR OTHER REFERRAL	HERVEY BAY/ MARYBOROUGH : MOB:0428 286 243 PH: 1800 090 111 FAX: 07 32900499	FREE
PARENT AIDE PROGRAM 78 TORQUAY ROAD, PIALBA Email: famctr@hbfc.org.au Web: www.communityconnect.org.au	FAMILIES	IN-HOME ASSISTACNE AND SUPPORT FOR PARENTS OF CHILDREN FROM BIRTH TO 8 YEARS	AGENCY OR SELF-REFERRAL	PO BOX 1584, HERVEY BAY 4655 PHONE: 4124 5144 FAX: 4124 5788	FREE

SUPPORT & COUNSELLING SERVICES	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
PEER SUPPORT PROGRAM – MARYBOROUGH NEIGHBOURHOOD CENTRE 25 ELLENA STREET, MARYBOROUGH	5-18YR OLDS AND THEIR FAMILY	GREIF AND LOSS PROGRAM FOR CHILDREN AND FAMILIES. AGE GROUPS	SELF REFER	PH: 41212141 FAX: 41217381	INCOME TESTED PER
HEADSPACE 166 BAZAAR STREET, MARYBOROUGH SHOP 9, FRASER SHORES SHOPPING CENTRE, HERVEY BAY	ALL CLIENTS AGED BETWEEN 12 – 25YRS	GENERAL HEALTH MENTAL HEALTH AND COUNSELLING EDUC, EMPLOYMENT, AND OTHER SERVICES ALCOHOL AND OTHER DRUG SERVICES	AGENCY OR SELF REFERRAL	PH: 4121 3788 PH: 4124 8311	FREE
FAMILY CONNECT PROGRAM 78 TORQUAY ROAD PIALBA Email: famctr@hbfc.org.au Website: www.communityconnect.org.au	FAMILIES WITH CHILDREN AGED 0-18yrs	IN-HOME SUPPORT TO HELP FAMILIES INCREASE THEIR KNOWLEDGE AND PARENTING SHILLS THROUGH EDUCATION INFORMATION AND SUPPORT. EARLY INTERVENTION AND PREVENTION PROGRAM	AGENCY OR SELF REFERRAL	PO BOX 1584 PIALBA 4655 PH: 4124 5144 FAX: 4124 5788	FREE
RECONNECT FRASER COAST 78 TORQUAY ROAD PIABLA Email: bayouth@bigpond.com.au Website: www.communityconnect.org.au 10 HRS PER WEEK IN M'BOROUGH	YOUNG PEOPLE AGED 12-18 YRS WHO ARE HOMELESS OR AT RISK OF HOMELESSNESS	YOUTH HOMELESSNESS EARLY INTERVENTION PROGRAM. SUPPORTS YOUNG PEOPLE AND THEIR FAMILY	AGENCY OR SELF REFERRAL	PO BOX 1584 PIALBA 4655 PH: 4124 5144 FAX: 4124 5788	FREE
WE CARE 2 96 TORQUAY ROAD, PIALBA Email: office@hbcc.org.au	ALL CLIENTS	ALL AREAS GAMBLING COUNSELLING AT HERVEY BAY RSL	AGENCY OR SELF REFERRAL	BOB PEDERSON PH: 4124 0913	VARIOUS COSTS
WIDEBAY SEXUAL ASSAULT ASSOCIATION INC Email: wbsaai@bigpond.com	FEMALES	COUNSELING SUPPORT SERVICE FOR WOMEN WHO ARE ADULT SURVIVORS OF RECENT OR CHILDHOD SEXUAL ABUSE/ASSAULT	AGENCY OR SELF REFERRAL	PO BOX 2056 MARYBOROUGH QLD 4650 PH:4121 5999 OR 1800 010 120 FAX: 4121 5016	
YOORANA –DOMESTIC VIOLENCE SERVICE Email: admin@yoorana.com.au	WOMEN & CHILDREN ESCAPING DOMESTIC VIOLENCE – EMERGENCY ACCOMMODATION	SUPPORT IN LEAVING DOMESTIC VIOLENCE SITUATIONS AND TRANSITIONING INTO INDEPENDENT SAFE LIVING	AGENCY OR SELF-REFERRAL	PO BOX 630 MARYBOROUGH PH: 4122 2218 FAX: 4122 1334	FREE

HEALTH & WELL - BEING PROGRAMS	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
SCHOOL-BASED NURSE	HIGH SCHOOL STUDENTS M&F	SCHOOL-BASED HEALTH EDUCATION AND INTERVENTION	SCHOOL OR SELF-REFERRAL	BAUER WILES CENTRE PH: 4122 8733 FAX: 4122 8709	FREE
SCHOOL BASED NURSE-MARYBOROUGH	YR 8-12	SCHOOL-BASED HEALTH EDUCATION AND INTERVENTION	SCHOOL OR SELF-REFERRAL	MOB: 408769044 TOLL FREE: 1800 551 800	FREE
HEADSPACE	12-25yo	SUPPORT, ACCESS INFORMATION AND SERVICES FOR HEALTH ISSUES	AGENCY OR SELF-REFERAL	0741213788	FREE
HOSPITAL-BASED SOCIAL WORKER HERVEY BAY HOSPITAL NISSAN ST PIALBA	IN PATIENTS AND THEIR FAMILIES	ASSESSMENT AND INTERVENTION TO PERSONAL SUPPORT NEEDS OF PATIENTS AND THEIR FAMILIES	HOSPITAL REFERRAL	PO BOX 592 PH: 4120 6670 FAX: 4120 6798	FREE
ALCOHOL, TOBACCO AND OTHER DRUGS (ATODS) COMMUNITY HEALTH 167 NEPTUNE STREET MARYBOROUGH Website: www.health.qld.gov.au	ALL CLIENTS MARYBOROUGH AND HERVEY BAY	ASSESSMENT AND INTERVENTION FOR DRUG RELATED ABUSE AND MISUSE	AGENCY OF SELF-REFERRAL	BAUER WILES PH: 4122 8733 FAX: 4122 8709	FREE
CHILD YOUTH MENTAL HEALTH SERVICES COMMUNITY HEALTH 167 NEPTUNE STREET MARYBOROUGH Website: www.health.qld.gov.au	UNDER 18'S	MENTAL HEALTH ASSESSMENTS AND INTERVENTION SPECIFICALLY FOR YOUNG PEOPLE AND CHILDREN	AGENCY OF SELF-REFERRAL	BAUER WILES PH: 4122 8733 FAX: 4122 8709	FREE
COMMUNITY HEALTH SERVICE 167 NEPTUNE STREET MARYBOROUGH 4655	ALL	DISTRICT, COMMUNITY HEALTH SERVICE, CHILD HEALTH, SCHOOL HEALTH, COMMUNITY HEALTH, INDIGENOUS HEALTH, ALCOHOL & DRUG, HOME & COMMUNITY CARE, OCCUPATIONAL AND PHYSIOTHERAPY, SOCIAL WORK, PAEDIATRIC DEVELOPMENT	SELF REFERAL OR DOCTOR REFERRAL	PH: 41228733	FREE

HEALTH & WELL-BEING PROGRAMS	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
COUNCIL YOUTH WORKER FRASER COAST REGIONAL COUNCIL HERVEY BAY 4655				07 4197 4330	FREE
DEPARTMENT OF COMMUNITIES (CHILD SAFETY SERVICES)	0-18			07 4190 4560	
INDIGENOUS HEALTH WORKERS <i>COMMUNITY HEALTH</i> 167 NEPTUNE STREET MARYBOROUGH Website: www.health.qld.gov.au	ABORIGINAL & TORRES STRAIT ISLANDERS MARYBOROUGH AND HERVEY BAY	HEALTH, NUTRITION AND FAMILY WELL-BEING FOR INDIGENOUS CHILDREN, YOUNG PEOPLE AND THEIR FAMILIES	AGENCY OR SELF-REFERAL	BAUER WILES CENTRE PH: 4122 8733 FAX: 4122 8709	FREE
LIFELINE YOUTH SUPPORT COORDINATOR CNR ALICE & BAZAAR STREETS, MARYBOROUGH 4650 E-mail: lorraine.bryant@lccq.org.au	12-18yo	SUPPORTING YOUNG PEOPLE TO REMAIN ENGAGED IN LEARNING	SCHOOLS SELF REFERAL	PH:0741229000 FAX: 41212598	FREE
DEPARTMENT OF COMMUNITIES (CHILD SAFETY SERVICES) 161 BAZAAR STREET MARYBOROUGH 4650	0-18YEARS	PROTECTING CHILDREN AND YOUNG PEOPLE, ENSURING THEY ARE SAFE FROM ABUSE	AT RISK OR HARM	PH: 41904560 FAX: 41904599	
NEIGHBORHOOD CENTRE 25 ELLENA STREET, MARYBOROUGH Email: ncminc@bigpond.com	12-25YEARS	YOUTH NETWORK PROGRAM, WORKSHOPS & ACTIVITIES TO SKILL YOUNG ADULTS	SELF REFER	CHITA BODNER 0741 212141 FAX: 41217381	FREE
NUTRITIONIST VILLAGE COMMUNITY MENTAL HEALTH SERVICE 34 TORQUAY RD, PIALBA	ALL	HEALTH, NUTRITION AND FAMILY WELL-BEING EDUCATION AND PROMOTION	AGENCY OR SELF-REFERAL	PH:41285400	FREE
RECONNECT	12-18yo	SUPPORT YOUNG PEOPLE WHO ARE HOMELESS OR WHO ARE AT RISK OF HOMELESSNESS.	AGENCY AND SELF REFERAL	PH:0741 0741244333 FAX: 0741 233722 MOB: 0419000539 MAIL: PO BOX 3407 PIALBA 4655	FREE
COMMUNITY SOLUTIONS-PATHWAYS Email: jclayton@community-solutions.com.au Web: www.community-solutions.com.au	12-18	HERVEY BAY BASED. SUPPORTING YOUNG PEOPLE TO REMAIN ENGAGED IN LEARNING	AGENCY OR SELF REFERAL	PH: 41223722 FAX: 41283611 MOB:0419000539 MAIL:PO BOX 3407 PIALBA 4655	FREE

HEALTH & WELL - BEING PROGRAMS	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
WIDE BAY WOMEN'S HEALTH CENTRE 8 TRURO STREET TORQUAY Email: wbwhc@bigpond.net.au	FEMALE CLIENTS ONLY	GROUP AND INDIVIDUAL SUPPORT AND INTERVENTION PROMOTING THE WELL-BEING OF WOMEN	AGENCY OF SELF-REFERRAL	PO BOX 5003 PIALBA PH: 4125 5788 FAX: 4125 5911	FREE
POLICE MARYBOROUGH AND HERVEY BAY	ALL	FOR ALL URGENT AND THREATENING SITUATIONS		MARYBOROUGH 41238111 HERVEY BAY 41285366	
SCAN TEAM (SUSPECTED CHILD ABUSE AND NEGLECT) LEVEL 1, 46 KEY STREET, BUNDABERG 4670 Website: www.childsafety.qld.gov.au	CHILD PROTECTION CASES	MULTIDISCIPLINARY TEAM ASSESSING CHILD PROTECTION MATTERS. MADE UP OF POLICE, HEALTH, DEPARTMENT OF CHILD SAFETY	REFERRAL THROUGH PARTICIPATING AGENCIES	DEPT CHILD SAFETY PH: 4131 5517 FAX: 4131 5612	FREE
NUTRITIONIST COMMUNITY HEALTH 167 NEPTUNE STREET MARYBOROUGH Website: www.health.qld.gov.au	ALL	HEALTH, NUTRITION AND FAMILY WELL-BEING EDUCATION AND PROMOTION	AGENCY OF SELF-REFERRAL	BAUER WILES PH: 4122 8733 FAX: 4122 8709	FREE

GROUP PROGRAMS	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
YOUTH IN SEARCH Website: http://www.youthinsearch.org.au/main.htm		EXPERIENTIAL LEARNING CAMPS FOR PERSONAL DEVELOPMENT, SELF-ESTEEM AND BASED ON A MODEL OF PEER SUPPORT	APPLICATIONS THROUGH SCHOOL	SCHOOL CHAPLINS	APPROX \$120 PER PERSON
SISTA GIRL PROGRAM	12-30YRS F ONLY	INDIGENOUS YOUNG WOMEN'S GROUP, FOCUSED ON IDENTITY DEVELOPMENT, ADVOCACY AND PERSONAL DEVELOPMENT OF INDIGENOUS WOMEN	AGENCY OR SELF-REFERRAL	PO BOX 5003 TORQUAY PH: 4125 5788 FAX: 4125 5911	FREE
KORRAWINGA ABORIGINAL CORPORATION SCRUB HILL RD	ALL ABORIGIANL AND TORRES STRAIT ISLANDER CLIENTS	HOUSING CORPORATION	AGENCY OR SELF REFERRAL	PO BOX 230 HERVEY BAY PH: 4124 4814 FAX: 4194 1815	FREE
DHUGAMIN SCRUB HILL RD		TOURISM AND CULTURAL AWARENESS	AGENCY OR SELF REFERRAL	PO BOX 230 HERVEY BAY PH: 4124 6908 FAX: 4124 6935	FREE

COMMUNITY DEVELOPMENT
RECREATIONAL PROGRAMS
COMMUNITY DEVELOPMENT GROUPS & PROGRAMS

RECREATIONAL PROGRAM	CLIENT GROUP	DESCRIPTION	REFERRAL PROCESS	CONTACT DETAILS	COST/ COMMENTS
Z-PAC THEATRE ZEPHER STREET, PIALBA Website: www.zpactheatre.com	ALL AGES M&F	COMMUNITY THEATRE INCLUDING THEATRE SPORTS, THEATRE CRAFT AND PUBLIC PERFORMANCES	SELF REFERRAL	ZPAC THEATRE PO BOX 120, HERVEY BAY PH: 4124 1271	PAYMENT OF JOINING FEES
YITCHI FRASER COAST REGIONAL COUNCIL – 77 TAVISTOCK STREET, TORQUAY Email: david.turner@frasercoast.qld.gov.au Website: www.myspace.com/yitchi	HIGH SCHOOL AGED MALE AND FEMALE CLIENTS	ALLOWS THE DEVELOPMENT OF SKILLS AROUND THE MUSIC INDUSTRY AND COMMUNITY EVENTS	AGENCY OR SELF-REFERRAL	DAVID TURNER PO BOX 1943 HERVEY BAY, 4655 PH: 4197 4330 : 1800 881 400 MOB: 0417 197 534	FREE
WANNA BE DEADLY FRASER COAST REGIONAL COUNCIL – 77 TAVISTOCK STREET, TORQUAY	M&F	CRIME PREVENTION PROGRAM BASED ON SPORTING- AND PERSONAL DEVELOPMENT ACTIVITIES	AGENCY OR SELF-REFERRAL	ARDIE MUKHAN PO BOX 1943 HERVEY BAY, 4655 PH: 4197 4330	FREE
POLICE CITIZEN YOUTH CLUB O'ROUKE STREET, PIALBA Email: hbaypcyc@bigpond.com Website: www.pcyc.com.au	M&F	A RANGE OF SPORT AND RECREATIONAL OPTIONS FOR ALL THE COMMUNITY	AGENCY OR SELF-REFERRAL	PATRICK FLEMMING PO BOX 852 PIALBA PH: 4124 5211 FAX: 4124 7099	VARIOUS – LOW COST OPTIONS SCHOOL HOLIDAY PROGRAM AVAILABLE
SPORTING CLUBS	ALL	A RANGE OF SPORT AND RECREATIONAL OPTIONS FOR ALL THE COMMUNITY		VARIOUS SEE HERVEY BAY CITY COUNCIL COMMUNITY DIRECTORY	VARIOUS COSTS
ART SOCIETIES AND CLUBS	ALL	VARIOUS		VARIOUS SEE HERVEY BAY CITY COUNCIL COMMUNITY DIRECTORY	VARIOUS COSTS
ST JOSESH CARING BRYANT STREET PIALBA	HIGH SCHOOL CHILDREN AGE 12-18	"IGNITE" YOUTH GROUP. RECREATIONAL ACTIVITIES, PROGRAMS FOR YOUTH HELD FRIDAY NIGHTS 6:30PM-8:30PM AT 68 GAYNDAH ROAD		JOHN 0741224415	JOINING FEES AND WEEKLY COSTS

COMMUNITY DEVELOPMENT GROUPS & PROGRAMS	CLIENT GROUP	CONTACT DETAILS	COST/ COMMENTS
HERVEY BAY JUNIOR COUNCIL FRASER COAST REGIONAL COUNCIL – 77 TAVISTOCK STREET, TORQUAY Email: sue.lawler@frasercoast.qld.gov.au Website: www.frasercoast.qld.gov.au	HIGH SCHOOL STUDENTS	SUE LAWLER YOUTH DEVELOPMENT OFFICER PO BOX 1943 HERVEY BAY Ph: 4197 4444 Fax: 4197 4455	FREE
COMMUNITY CONNECT INC. Website: www.communityconnect.org.au	YOUNG PEOPLE AND FAMILIES	PO BOX 1584 HERVEY BAY Ph: 4124 5144	FREE
WIDE BAY/BURNETT HUMAN SERVICES NETWORK Email: darren.hauser@communities.qld.gov.au Website: www.wbbhsn.org.au	ALL	PO BOX 1490 HERVEY BAY PH: 4125 9398 FAX: 4125 9396	FREE
COMMUNITY DEVELOPMENT TEAM FRASER COAST REGIONAL COUNCIL 77 TAVISTOCK STREET, TORQUAY Email: enquiry@frasercoast.qld.gov.au Website: www.frasercoast.qld.gov.au	ALL	MAUREEN GIBSON PO BOX 1943 HERVEY BAY Ph: 4197 4444 Fax: 4197 4455	FREE
REGIONAL DEVELOPMENT AUSTRALIA - WIDE BAY BURNETT COMMITTEE 'THE GLOBE' 190 CHEAPSIDE STREET MARYBOROUGH 4650 Email: info@wbbacc.com.au Website: www.wbbacc.com.au	ALL	PH: 4121 7099 FAX: 4121 7095	FREE
HERVEY BAY YOUTH SECTOR GROUP Email: sue.lawler@frasercoast.qld.gov.au Website: http://au.groups.yahoo.com/group/frasercoastyouthsector/	YOUTH SECTOR & YOUNG PEOPLE	SUE LAWLER PO BOX 1943 HERVEY BAY Ph: 4197 4444 Fax: 4197 4455	FREE

RESOURCES

ADVICE ON A CASE

NEED ADVICE ON A CASE?

Sometimes you need advice on a case and may need to link in with other professionals to explore the responses available to you and how you may best access them.

Some key advice areas are:

CRIMINAL JUSTICE SYSTEM

Child Protection Investigation Unit (CPIU) – ph: 4128 5331

Wide Bay/Burnett Youth Justice Service ph: 4197 9222

Youth Justice Conferencing ph: 4197 9207

ABUSE

DEPARTMENT OF COMMUNITIES (CHILD SAFETY SERVICES)

(Intake Worker) ph: 4190 4560

Wide Bay Sexual Assault Service ph: 4121 5999

Fax: 41215016, P O BOX 2056 Maryborough 4650

FAMILY CONFLICT

Fraser Coast Reconnect ph: 4124 4333

EDUCATION OR EMPLOYMENT PATHWAY OPTIONS

Fraser Coast TESS ph: 4125 5277

Community Solutions Inc. ph: 4128 3933

S.I.T.E ph: 0438 384 253

YOUNG PEOPLES' RIGHTS

COMMISSION FOR CHILDREN AND YOUNG PEOPLE www.ccypcq.qld.gov.au or

Ph: 1800 688 275

FUNDING

YOUTH SPECIFIC FUNDING PROGRAMS

GENERAL FUNDING SOURCES

TIPS ON ACCESSING FUNDING

GENERAL FUNDING SOURCES

FUNDING CAN BE PROVIDED FROM A HUGE AMOUNT OF SOURCES HERE ARE SOME WELL-KNOWN FOR ONE-OFF FUNDING:

Gambling Community Benefit Fund – up to \$30,000 www.olgr.qld.gov.au/grants/gcbf/index.shtml

Jupiter's Casino Community Benefit Fund- up to \$150,000
www.olgr.qld.gov.au/grants/JCCBF/index.shtml

For more info on funding and grants try:

www.grantslink.gov.au

www.grantsearch.com.au

TIPS FOR APPLYING FOR FUNDING

- **FIND THE RIGHT SOURCE-** Read the funding guidelines, phone the funding body, ask the question: does our application fit the criteria? There is nothing worse than spending energy writing an application that never would have gotten up anyway.
- **CLARITY-** Be clear in your explanations, use graphs, timelines, dot points. Remember your application will be just one of many the funding panel will be looking at, so you want to communicate your idea as clearly as possible. A great way is to use the language used in the funding guidelines to express your ideas and plans.
- **CREATIVITY-** When you develop an idea, consider if this idea has been tried before in other places and how it may work best for your local area. Be creative in how it involves young people, technology and the broader community.
- **MARKETABILITY –** Never underestimate the value of a funky name, photo opportunities and public interest in the project. A project that is easily marketed to the broader community as being beneficial is always seen as appealing
- **PARTNERSHIPS-** Most funding bodies (private or public) are keen to see evidence that your organisation is conducting a project or has an idea that has been developed in consideration of other key stakeholders. Joint funding applications are a great way to demonstrate effective resource management and strong community support
- **GET HELP-** You don't need to do it alone. When writing applications get assistance from those who have done it before, from the contact person at the funding body or do some reading on writing grant applications. There are websites and books on how to write funding applications.

QUICK RESPONSE GUIDE

THE YOUNG PERSON NEEDS....
SOMEWHERE TO STAY TONIGHT!
ASSISTANCE IN TRANSPORT
CRITICAL INCIDENT DEBRIEFING
MONEY

THE YOUNG PERSON....
IS AFFECTED BY DRUGS AND/OR ALCOHOL
HAS JUST DISCLOSED ABUSE
IS SUICIDAL

NEED SOMEWHERE TO STAY TONIGHT

Crisis Accommodation for young people aged between 16- 21 in Hervey Bay is provided by
Youthcare Hervey Bay.

Youthcare has eight beds available (four male and four female).

Referral can be made by phoning the shift worker on:

Ph: 4125 5798

Note: If the young person is in the care of the
DEPARTMENT OF COMMUNITIES (CHILD SAFETY SERVICES)

contact should be made with their caseworker immediately

Department of Communities (Child Safety Services)

Ph: 4190 4560

NEED TRANSPORT

If a young person needs to travel outside of Hervey Bay to re-establish their placement with family members, assistance may be provided by:

EMERGENCY RELIEF

**HERVEY BAY
NEIGHBOURHOOD CENTRE
PH: 41243544**

**ST VINCENT DE PAUL
PH: 4128 1389**

**SALVATION ARMY
PH: 4128 4900**

**WE CARE 2
PH: 4124 0913**

NEEDS CRITICAL INCIDENT DEBRIEFING

Should a young person experience a tragedy or crisis and you believe that critical incident de-briefing is required you can contact:

LIFELINE

Referrals can be made by phoning:

Ph: 4191 3100 or 131114

NEED MONEY

A young person may need financial assistance to avoid eviction from their place of accommodation, to buy food or for another immediate need. Emergency Relief is often the most appropriate option. There are three key contacts:

**HERVEY BAY
NEIGHBOURHOOD CENTRE
PH: 41243544**

**SALVATION ARMY
PH: 4128 4900**

**ST VINCENT DE PAUL
PH: 4128 1389**

**WE CARE 2
PH: 4124 0913**

IS AFFECTED BY DRUGS AND/OR ALCOHOL

Depending on the state of the young person you have two main options.
If the young person is becoming violent then your best response is to contact emergency services ph: 000.

If you are wanting to link in with a specialist then contact:
ATODS (Alcohol, tobacco and Other Drug Services)
Ph: 4122 8733

OR

HEADSPACE FRASER COAST
National Youth Mental Health Foundation
HERVEY BAY Ph: 4124 8311
MARYBOROUGH Ph: 4121 3788

HAS DISCLOSED ABUSE

Any disclosure of abuse should be reported to your supervisor immediately.
Reporting of abuse or the risk of a child at risk of being abused (under 18yrs) should be reported
to:

Department of Communities (Child Safety Services)
Ph: 4190 4560

Note: When issues of abuse arise do not just consider the safety of the young person you are speaking with but any siblings or other children at-risk of harm.

IS SUICIDAL

Any disclosure of suicidal ideation and/or attempts should be reported to your supervisor immediately.

If you are working with a young person who is suicidal it is your responsibility to make sure that they are safe.

Link in a person within your organisation or from another who is trained in Suicide Intervention.

Contact can be made with:
CHILD YOUTH MENTAL HEALTH SERVICES
PH: 4128 5400
Or
EMERGENCY SERVICES
000

KEY COMMUNITY GROUP - HERVEY BAY ETRF CLUSTER GROUP

The Hervey Bay ETRF Cluster Group is a multidisciplinary, localised team focussed on action-based, sustainable responses to the implementation of Education and Training Reforms for the Future in Hervey Bay.

Members of the Hervey Bay ETRF Cluster Group:

- *Linda Buxton(Chair) - Deputy Principal, Urangan SHS, Ed Hervey Bay - 4125 5440 - lbux2@eq.edu.au*
- *Kym Lingard - Fraser Coast Anglican College – 41245411 - klingard@fcac.qld.edu.au*
- *Stacey Beu - GAP Manager - 4125 5440 - sbeu5@eq.edu.au*
- *Trevor Black – USQ - 4120 6184 - blackt@usq.edu.au*
- *Colleen Campbell - Hervey Bay Youth Mentoring Program - 4124 2737 - youthmentoringhb@hbnc.com.au*
- *Joyce Chorny - Hervey Bay Neighbourhood Centre - 4124 3544 - hbnc@bigpond.net.au*
- *Michelle Davies – DET - 4121 1619 - michelle.davies@deir.qld.gov.au*
- *Gail Dempster - Education Hervey Bay - 4121 1614 - Gail.Dempster@qed.qld.gov.au*
- *John Donnelly - Xavier Catholic College - 4197 1177 - jdonnelly@bne.catholic.edu.au*
- *Karen Howes - EDS, Wide Bay South, DETA - Karen.howes@deta.qld.gov.au*
- *Lance Kimlin - Fraser Coast TESS - 4122 4444 - lance@tess.org.au*
- *Ray Kreuger - Glendyne, Youth Sector, Ed Hervey Bay - 4128 6199 - ray.kreuger@glendyne.qb.com.au*
- *Sue Lawler - Hervey Bay City Council - 4197 4330 - suel@herveybay.qld.gov.au*
- *Pat Lenthall - DETA - pat.lenthall@deta.qld.gov.au*
- *Nyree Honeyman – SITE - 4124 2571 - Nyree@herveybaysite.com.au*
- *Allan Perry - Hervey Bay Senior College - allan.r.perry@deta.qld.gov.au*

- *Paul Scully – Lifeline - 4122 2144 - Paul.Scully@lccq.org.au*
- *Julie Learoyd - Principal, Hervey Bay State High School - 4194 3777 - jlear13@eq.edu.au*
- *Veneta Stiles - Wide Bay TAFE, SITE - 4120 6200 - veneta.stiles@deta.qld.gov.au*
- *Tanya Stevenson - Youth Support Coordinator, Lifeline - 4124 3839 - Tanya.Stevenson@lccq.org.au*
- *Helen Starr - DETA - helen.starr@deta.qld.gov.au*

DISCLAIMER:

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