

Bundaberg Hospital Campus Service Directory

Service	Service Provided	Eligibility	Initial Referral Route	Telephone	Fax
Aged Care Assessment Service (ACAS)	Assessment of persons aged 70 years or older for eligibility for Commonwealth funded programs, including residential care, Community Aged Care Packages (CAPS), Extended Aged Care at Home (EACH) & Transition Care Program	Age 70 years and older	Referral Form	4122 8733	4122 8370
* Alcohol, Tobacco & Other Drugs ATODS (including Qld Needle Syringe Programme)	Confidential counselling & support service for those affected by alcohol, tobacco and other drugs Desktop Dispatch No 14	Anyone who is affected by alcohol, tobacco or other drug use	Written referral from GP or self referral	4150 2740	4150 2749
BreastScreen Queensland	Free mammographic screening for asymptomatic women Desktop Dispatch No 23	Women 40 and over (Target age 50 – 69)	Referral Form or self referral	132 050 (local call cost)	4150 2819
Cancer Care Coordination	Support, counselling, education and multidisciplinary care Desktop Dispatch No 12	All public cancer patients	Referral Form	4150 2387	4150 2389
* Cardiac Rehabilitation	The Phase II Cardiac Rehabilitation Program is designed for cardiac clients who have been recently discharged from hospital following surgery or after an acute cardiac event Desktop Dispatch No 17	Post acute event, STEMI / non STEMI; PCI; Valve replacement / repair. (See exclusions Cardiac Rehabilitation Referral Form)	Referral Form	4150 2731	4150 2722
Chest Clinic (incl Mantoux testing)	Mantoux testing & BCG vaccination. For all enquiries contact 3896 3963 Desktop Dispatch No 32	Contact QTBCC for all enquiries 3896 3963	Contact QTBCC for all enquiries 3896 3963	3896 3963	3896 3984

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CHIP (Community Hospital Interface Program)	1. Home Based Acute Care (HBAC)	1. >3 years age, medically stable & can be safely managed at home.	1. Discuss with CHIP intake officer or Emergency Department	4150 2732 0438151195	4150 2822
	2. Integrated Assessment Unit (assessment & management of older persons unable to manage at home without intervention) <u>Desktop Dispatch No 6</u>	2. >70 yrs. Age or younger person with a disability or chronic disease			
<u>COPD</u>	Education and advice to patients diagnosed with COPD and their General Practitioner, of changes that will help improve their quality of life.	See exclusions COPD/Pulmonary Rehabilitation Referral Form	<u>Referral Form</u>	4150 2700	4150 2722
* Community Family Health	Offering a range of free services to support all families of infants, toddlers and school aged children Click <u>here</u> for resources for families <u>Desktop Dispatch No 9</u>	All families of infants, toddlers and school aged children	GP written referral preferred	4150 2746	4150 2722
Dental Clinic	Oral health service.	Health Care Card holders only	Self Referral (Limited acute appointments available daily)	4150 2230 (phone early on day)	4150 2249
	School Based Dental Service	School students	Schools visited on rotational basis.		

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Diabetes	Education, support, monitoring for: Type 1 diabetes <18 yrs age Gestational diabetes Type 1 or 2 in pregnancy		Written referral to Diabetes Clinic, Community Health	4150 2746	4150 2722
	Endocrinology support (via telelink)	Complicated Type 2			
	Diabetic foot clinic	High risk patients only			
	Insulin pump initiation				
	Dose Adjustment for Normal Eating (DAFNA) <u>Desktop Dispatch No 7</u>	Type 1 diabetes only			
Genetic Counselling	Diagnosis & counseling for individuals and families with a suspected or known inherited or genetic health condition <u>Desktop Dispatch No 11</u>	Any individual with genetic health concerns	Named referral from a medical practitioner	4150 2794	4150 2799
* <u>Heart Failure Program</u>	The program aims to ensure that those with heart failure receive the most up-to-date treatment and assessments, while helping patients to lead a longer, more active and enjoyable life and prevent avoidable hospitalization.	See exclusions Cardiac Rehabilitation Referral Form	<u>Referral Form</u>	4150 2731	4150 2722
Home Medical Aids Service.	Equipment/Consumables <ul style="list-style-type: none"> • Respiration monitors (paed) • Enteral feed equip • Self-care equipment • Portable Suction • Wigs (synthetic) 	Patients discharged from Bundaberg hospital only.	BBH (on site) to Home Medical Aids Service	41 502580	41 502589

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Liver Clinic	Review and treatment of all liver related conditions: <ul style="list-style-type: none"> • Cirrhosis • NASH • HCC surveillance • Hepatitis B & C. 	Any person with liver disease	Written referral accepted via SOPD Referral Form Hepatitis C positive referrals require the following workup prior to referral: <ul style="list-style-type: none"> • Hep C PCR • Liver u/s • LFT's • FBC • TFT 	4150 2755	4150 2769
McGrath Breast Care Nurse	Co-ordination of the care of breast cancer patients while being supportive of the patient/carer/family, allowing them to continue life as normally as possible. This role aims to: <ul style="list-style-type: none"> • Provide support for the patient/ carers/ family • Co-ordinate patient's care during their illness journey • Follow patient through: <ul style="list-style-type: none"> • 1. Diagnosis • 2. Pre & Post Surgery • 3. Oncology appointments • 4. Pre & Post Chemotherapy • 5. Pre & Post Radium Therapy • 6. Recovery or to Palliative Care • Educate healthcare professionals and the community about breast cancer 	Any public or private patient with breast cancer.	Referral can be from any source but patient <u>must</u> be aware of the referral. Health practitioners please complete the Referral Form	4150 2812	4150 2819

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	<p>care and participation in health promotion.</p> <ul style="list-style-type: none"> Educate younger women to become "Breast Aware" <p style="text-align: center;"><u>Desktop Dispatch No 27</u></p>				
<p>Newborn and Family Drop-in Service</p> <p>Street Address 81 Barolin Street Bundaberg 4670</p> <p>Opening Hours Tuesday: 9am-12pm & 12.30pm-3pm Wednesday: 9am-12pm & 12.30pm-3pm Thursday: 9am-12pm & 12.30pm-3pm</p>	<p>Offers a range of services that specifically target the first 6-8 weeks of an infant's life, including:</p> <ul style="list-style-type: none"> Infant weigh-ins and developmental checks Information and support about parenting, infant feeding, infant sleep and settling, post-natal depression and supportive services Opportunity to socialise and meet with other parents Small group parenting information sessions <p style="text-align: center;"><u>Desktop Dispatch No 16</u></p>	<p>For parents with new born infants up to 8 weeks</p>	<p>Parents can drop-in to this "Well Baby" service and talk to a midwife or child health nurse. NO APPOINTMENT REQUIRED</p>	<p>4150 2413</p>	<p>4150 2419</p>
<p>Oncology</p>	<p>Specialist oncological intervention</p>	<p>All cancer patients</p>	<p><u>Referral Form</u></p>	<p>4150 2378</p>	<p>4150 2389</p>
<p>Palliative Care Service</p>	<ul style="list-style-type: none"> assessment and palliative care for patients, primary carers and families, whose needs exceed the capability of primary care providers. consultative support, information and advice to primary care providers such as GPs, Community Nursing Groups, Hospital medical and nursing staff, and staff of residential facilities. 	<p>Patients are eligible for admission to the service if they are:</p> <ul style="list-style-type: none"> expected to die in the near future due to a progressive, life limiting illness by a suitably qualified health care professional. aware of this diagnosis. have consented to Palliative Care referral. 	<p>Telephonic, verbal or written referrals or requests for admission are accepted from all GPs, Private or Public Hospital, Domiciliary Nurses, ACAT, Carer or Self.</p> <p>Referring agencies are informed of the</p>	<p>4150 2725</p>	<p>4150 2719</p>

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	<ul style="list-style-type: none"> helps families cope during the patient's illness and with their bereavement. delivers support sufficient to enable patients to live as actively as possible until death. these services are provided in line with National Palliative Care Standards and the Palliative Care Outcomes Collaboration Program. Click here for brochure 	<ul style="list-style-type: none"> no longer undergoing active treatment aimed at cure. 	outcome of the referral immediately after initial consideration by Clinical Nurse Consultant or Clinical Nurses, by a Referral Response Letter. Click here for more information Referral Form		
Patient Liaison Service	Provides consumer feedback to health service related complaints and compliments	Any person wishing to provide a complaint or compliment regarding health service delivery	NA	4150 2777	4150 2888
Pulmonary Rehabilitation	An eight (8) week program in which patients attend two (2) supervised exercise sessions, and two (2) education session per week. Desktop Dispatch No19	See exclusions COPD/Pulmonary Rehabilitation Referral Form	Referral Form	4150 2700	4150 2722
* Sexual Health (Q Clinic) We are situated at 312 Bourbong Street, Bundaberg (opposite the Mater Hospital).	HBV fact sheet HCV fact sheet We offer:- FREE and confidential <ul style="list-style-type: none"> Testing and treatment of all STI's Safe sex education – information and advice HIV support and management clinics Hepatitis C support and referral Emergency contraception 		Patients can self referral GP referrals should be accompanied by a letter We are open every day except Friday (opening times vary). Appointments	4150 2754	4150 2769

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	<ul style="list-style-type: none"> ▪ Help and advice to other service providers <p><u>Desktop Dispatch No 15</u></p> <p><u>Desktop Dispatch No 21</u></p>		preferred but not essential.		
<u>Specialist Outpatient Department (SOPD)</u>	<p>Linking patients with specialist medical services.</p> <p><u>Desktop Dispatch No 2</u></p>	All patients requiring specialist review must have appropriate referral and workup as indicated	<u>Referral Form</u>	4150 2120	4150 2129
Transition Care	<p>To provide short term support (up to 12 weeks) and active management of older people at the interface of acute/ subacute and residential aged care sectors. There is no specific age criterion. Services provided are assessed on an individual basis and include case management & intervention by a multidisciplinary health team.</p> <p><u>Transition Care</u> provides time limited, therapy focused care for up to 12 weeks.</p> <p><u>Desktop Dispatch No 13</u></p>	<ul style="list-style-type: none"> • Currently an inpatient – public or private. • A person with the capacity to improve their function. • Able to benefit from a goal orientated, time-limited and therapy-focused package of care that includes allied health and nursing and/or personal care. • Medically stable and able to be managed by a GP. • Willing to have an ACAT assessment in hospital for TCP eligibility. 	<p>Enquiries should initially be made to the TCP Nurse Manager (4150 2778) to ensure places are available.</p> <p>Eligibility is approved by ACAT.</p> <p>Referral to ACAT must occur while the potential client is an inpatient.</p>	4150 2778	4150 2822
Wide Bay Integrated Mental Health Service (comprising Community Mental Health; Child & Youth Mental Health	Inpatient & outpatient psychiatry services to all age groups.	All patients requiring mental health assessment and management.	GP referral or self-referral to acute care team (ACT)	4150 2500	4150 2639

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Services; Rural & remote outreach team)					
Wound Care Clinic	Specialist intervention for problematic wounds	Require surgical referral to assume responsibility for care of wound.	Referral Form	4150 2120	4150 2129

Please note, Referral Forms in word or RTF formats can be accessed from the [GP Links website](#)

* Denotes service located in the Margaret Rose building, 312 Bourbong St, Bundaberg